

2015 Health Insurance Counseling for Seniors



Medicare can be really confusing

Four Parts to Medicare

Part A | **Part B** | **Part C** | **Part D**

We help many people decide on the plan option best for them!

- 1** Medicare Advantage Private-Fee-For-Service Option
- 5** Medicare Advantage Preferred Provider Organization Options
- 8** Medicare Advantage Local HMO Options
- 19** Medicare Supplemental Policy Options
- 22** Medicare Cost Plan Options
- 26** Medicare Part D Stand Alone Prescription Drug Plans



Volunteers make the difference



331 Senior LinkAge Line® volunteers provided more than 2,600 hours of assistance

During Medicare Open Enrollment (October 15–December 7)



3,069 community events about Medicare



47 MINUTES Average call length
1:03 MINUTES Average hold time
 for **35,823** consumers

"The specialists simplified Medicare in a way I can now easily understand."



"The volunteer helped me tremendously to save prescription costs and medical insurance premium costs."



"The help I received exceeded my expectations!"

